

# Volunteer Role Description

### Role title

Holme Dunes Visitor Centre Café Volunteer

#### Purpose of your role

To help the café staff throughout the season

#### Type of work you will be involved with

- To be part of a small team making and selling light refreshments and providing excellent customer service.
- Table clearing and washing up.
- To ensure all visitors enjoy their visit.

## Skills and abilities you will be using in your role

- Ability to carry trays and crockery through busy visitor centre.
- Lifting heavy dishwasher trays and loading the dishwasher.
- Politeness in dealing with customers.
- Team working with visitor centre staff and other volunteers.

#### You will be based at

**NWT Holme Dunes Visitor Centre** 

### Times/days we would like you to be available

1 or 2 days per week. The visitor centre is open 10am to 5pm from Easter to October.

#### Benefits to you

- Working with a dedicated team of staff and volunteers at this unique location at Holme Dunes Visitor Centre
- Experience in a busy catering and customer focused operation
- Develop skills in customer service and communication
- Become a valued member of a professional team
- Contributing in a really practical way to the success of NWT
- · Working in a fabulous and unique location close to wildlife and nature
- Opportunity to enhance and share knowledge about and passion for local wildlife
- Reimbursement of travel expenses

### Your supervisor :

Holme Dunes Café Supervisor

### Other key NWT relationships

Visitor Centre Coordinator, other reserve staff and volunteers

#### **Notes/Special requirements**

- Physically fit and able to lift moderate weights.
- The Visitor Centre building is situated at the end of mile long gravel track and is part of the warden's accommodation. There is no public transport service from the village.
- This centre hosts frequent school party visits and education trips so a child friendly approach is essential.